

**ANNEX 1B: ACADEMIC STAFF SATISFACTION QUESTIONNAIRE**

**MALTEPE UNIVERSITY COORDINATION COMMITTEE OF STUDIES IN QUALITY IN EDUCATION  
QUALITY ASSURANCE STUDIES:  
ACADEMIC EVALUATION AND DEVELOPMENT STUDIES  
SATISFACTION LEVEL OF ACADEMIC STAFF  
DECEMBER 2011**

Dear Staff of Maltepe University,

The Higher Education Council within the framework of regulations published in the academic evaluation and quality improvement has initiated a formal review of our university. This form is a part of the work that is mentioned, and is prepared to contribute to the development of the university. Please don't use any expression that indicates your identity. We would like to learn your opinion anonymously. Thanks and regards in advance for your contributions.

The Coordination Committee of Quality Studies in Education

**PERSONEL INFORMATION**

**The Faculty / School / Institution you work at:** ..... ( ) I don't want to specify.

**Title:** ( ) Prof.. or Assis. Prof.. ( ) Assoc. Prof. ( ) Instructor ( ) Research Assistant ( ) lecturer ( ) I don't want to specify.

**Gender:** ( ) Female ( ) Male ( ) I don't want to specify.

**Age:** ( ) 29 and under ( ) 30-39 ( ) 40-49 ( ) 50-59 ( ) 60 and above

**How long have you been working at Maltepe University?** ..... (Please specify the year(s) and/or month(s).)

**How long have you been working in total?** ..... (Please specify the year(s) and/or month(s).)

This inquiry is prepared to understand how much you care about the following issues in the university environment and to reveal your level of satisfaction. So, please answer each and every question taking both aspects into account. Please specify your answer by putting a cross in the appropriate boxes.

sequence number	TOPICS	Level of Importance					Level of Satisfaction				
		1. least important	2. less important	3. no idea	4. important	5. very important	1. very dissatisfied	2. dissatisfied	3. No idea	4. satisfied	5. very satisfied
	<b>MANAGEMENT AND ORGANIZATION</b>										
1	The mission of the university (*)										
2	The vision of the university (**)										
3	The institutionalization of Maltepe University										
4	The participation of the academicians to the decisions taken by the <b>university administration</b>										
5	The participation of the academicians to the decisions taken by the <b>faculty / school administration</b>										
6	The participation of the academicians to the decisions taken by the <b>department / program administration</b>										
7	Having opportunities for discussions of issues between different levels of university, having feedback processes										
8	Expressing ideas and opinions freely in our university										
9	Having transparent and accountable <b>faculty / school board</b> decisions										
10	Having transparent and accountable <b>university senate administration</b> decisions										
11	Having transparent selection /appointment criteria for our university administration positions										
12	Having transparent upgrading criteria in our university										
13	Having vocational qualifications considered when appointing academic staff										
14	The balance between the titles and the positions of academic staff										
15	Having clear job descriptions for the academic staff										
16	Having balance between the duties and responsibilities of the academic staff										
17	Having sufficient number of academic staff in departments										
18	Having sufficient <b>number</b> of administrative and supportive staff										
19	Having sufficient amount of <b>qualified</b> administrative and supportive staff										
20	Development efforts in Maltepe University										

(\*)The mission of the university can be summarized as providing educational activities, training qualified personnel and scientists, preparing modern and enlightened people who have adopted the basic principles of the republic, are secular and adherent to Ataturk's principles, obey all the rules of democracy and who can compete in the active, rational, critical and questioning world. We prepare youth who think, study, research and produce in every field for the future of Turkey while contributing to universal science, sharing the information it produces by transferring it to the community and serving the enlightenment of society. The predicted primary mission of the university is to be a consistent qualified and well-attended university in research, education and service functions with local and global communications and contributions.

(\*\*)The vision of the university is to be a contemporary world university that is able to compete with similar national and international universities in the fields of education and research in the coming years, holds the quality of education above all, and is compatible with its natural and social environment.







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		1. least important	2. less important	3. no idea	4. important	5. very important	1. very dissatisfied	2. dissatisfied	3. no idea	4. satisfied	5. very satisfied
	<b>FINANCIAL OPPORTUNITIES</b>										
92	Having a sufficient salary										
93	Having sufficient extra course fees										
94	Having sufficient discount for the fee of the education ( nursery, kindergarten, elementary and secondary education) for the children of Maltepe university academic staff by the Marmara Education institution										
	<b>THE RELATIONS OF THE UNIVERSITY AND ITS POSITION AMONG OTHER UNIVERSITIES</b>										
95	Having sufficient relations with other <b>universities in our country</b>										
96	Having sufficient relations with other <b>universities in the world</b>										
97	Having sufficient relations with non-governmental organizations										
98	Holding a prestigious position among other universities in Turkey										
99	Continuing Maltepe University Academic Evaluation and Quality Improvement studies										
100	Having sufficient alumni relations										
101	Having sufficient relations between the employers in the fields of our alumni and the university alumni										
	<b>JOB SATISFACION</b>										
102	I feel a. real sense of accomplishment at the end of my studies I carry out										
103	Doing my job well is a source of pride for me.										
104	I like my job										
105	My job allows me the opportunities to perform my best.										
106	My job allows me the opportunities to receive financial compensations for the work I carry out										
107	My job allows me the opportunities to receive moral compensations for the work I carry out										
108	The lack of fear of losing my job										
109	My job provides me the opportunity to work independently										
110	I feel valued because of the work I carry out										
111	The level of satisfaction in feeling the importance of being a member of academic staff at Maltepe University										

- If you would like to share your problem(s) or other issues about the university that we have not thought of, please write in detail on another page and staple it together with this inquiry form . Thanks again.