

ANNEX 7: STUDENT SATISFACTION QUESTIONNAIRE
MALTEPE UNIVERSITY COORDINATION COMMITTEE OF STUDIES IN QUALITY IN EDUCATION
QUALITY ASSURANCE STUDIES:
ACADEMIC EVALUATION AND DEVELOPMENT STUDIES

SATISFACTION LEVEL OF STUDENTS
FEBRUARY 2011

Dear Students of Maltepe University,

The Higher Education Council within the framework of regulations published in the academic evaluation and quality improvement has initiated a formal review of our university. This form is a part of the work that is mentioned, and is prepared to contribute to the development of the university. Please don't use any expression that indicates your identity. We would like to learn your opinion anonymously. We thank you and appreciate your participation.

The Coordination Committee of Quality Studies in Education

Personnel Information:

1. **The Faculty, School or Institution you are a student at :**
2. **The Program or Department you are a student at.....**
3. **Were you willing to enter this field of education ? : () Yes () No**
4. **Type of Program: () School () bachelor's () M.A. () Ph.D.**
5. **Write your last term GANO (General Grade Average) () I don't want to specify () I don't know.**
6. **Gender: () Female () Male**
7. **Age:**
8. **How long have you been at this university?:**

This inquiry is prepared to understand how much you care about the following issues in the university environment and to reveal how much you are satisfied. So, please answer each and every question taking both aspects into account. Please specify your answer by putting a cross in the appropriate boxes.

sequence number	TRANSPORTATION SERVICES										
		1. least important	2. less important	3. no idea	4. important	5. very important	1. very dissatisfied	2. dissatisfied	3. no idea	4. satisfied	5. very satisfied
74	Public transportation to Marmara Education Village is convenient.										
75	Public transportation to Dragos campus is convenient.										
76	The services leave on time.										
77	Friendly and good service is provided in the bus services.										
78	Transportation facilities are available on campus.										
79	Service routes are suitable.										
80	Service hours are suitable.										
81	Service fees are suitable.										
82	Our university is working to improve transportation services (local bus lines, the rings, etc.)										

- **Write three reasons why you are satisfied with Maltepe University:**

1.
2.
3.

- **Write three reasons why you are unhappy with Maltepe University:**

1.
2.
3.

- If you would like to share your problems or other issues that we have not thought of about the university, please write them in detail on the back of this paper.